Language focus 1
Past and present verb forms

1a Match sentence beginnings A with endings B.

A
1 Vicki's a marketing manager, and
2 When I got home last night
3 Ben was feeling sorry for himself because
4 My sister's trying to
5 I haven't been to a football match for years,
6 They've been in this class
7 I'm thinking about studying
8 When I was young, Dad used to do the shopping

B
a he'd just split up with his girlfriend.
b abroad next year.
c she spends a lot of time sitting in meetings.
d since last term.
e and Mum did the cooking.
f not since England beat Germany.
g my flatmate had cooked me dinner!
h learn Greek at the moment.

1b Complete the sentences so they are true for you.

1 I'm a ______ and I spend a lot of time ______.
2 When I got home last night ______.
3 This time last year / month / week, I was feeling ______ because I'd / I hadn't ______.
4 At the moment, I'm ______.
5 I haven't ______ for a long time.
6 I've ______ since ______.
7 I'm thinking about ______.
8 When I was young, ______

2 Write complete sentences, using the correct Present simple or continuous form and making any other necessary changes.

1 I / organise / a party for Clare's birthday. Who / you / think / I should invite?
I'm organising a party for Clare's birthday. Who do you think I should invite?

2 What / you / cook? It / smell / wonderful!

3 A lot / people / believe / he's very talented but / I / not agree.

4 a Why / you / be / so friendly today?
b I'm just / a good mood!

5 You / know / Ken? He / be / very interesting. He / work / at the Science Museum.

6 I / read / this great book. It / be / about growing up during the 1960s.

3 In this extract from a soap opera script, complete the gaps with the Past simple or Past continuous form of the verbs in the box.

come happen just discuss just try
not tell stop talk think

Duncan and Tessa are talking. Carla comes in and Duncan and Tessa immediately stop. They look guilty. Duncan gets up to go.


Carla: Bye. (looks suspiciously at Tessa) Hi, Tessa. What were you talking about when I in?

Tessa: Oh, nothing!

Carla: Then why ______? Come on, tell me.

Tessa: OK. We ______ Graham's new girlfriend.

Carla: (sitting down suddenly) New girlfriend? When ______ this ______?

Tessa: A few weeks ago.

Carla: Why ______ me?

Tessa: We ______ you'd be upset. We ______ to spare your feelings.

Carla: You'd better tell me all about it.

Tessa: OK. Look, would you like a drink first?
4  Tick the correct ending.
1  I’ve been to the Pompidou Centre twice
   a  while I was in Paris.
   b  so I don’t really want to go there again.  ✓
2  Denise and Adam have been married for five years
   a  and they were very happy.
   b  and they’re very happy.
3  I lost my car keys –
   a  I can’t find them anywhere.
   b  I couldn’t find them anywhere.
4  How long have you lived on your own
   a  in this flat?
   b  before you met Lisa?
5  Steve’s been very depressed
   a  last week.
   b  all week.
6  John worked for the company for ten years
   a  and we’re sorry that he’s leaving.
   b  and we were sorry when he left.

5  Circle the correct verb form.
1  The teacher wasn’t believing / didn’t believe Jack’s story about the dog eating his homework.
2  Can you smell / Are you smelling burning?
3  I don’t remember / I’m not remembering where I met Hassan.
4  I love this colour. What are you thinking / do you think?
5  Shona isn’t owning / doesn’t own her flat, she rents it.
6  Can I call you back later? I’m having / have an English lesson at the moment.

6  Correct the mistakes. There is one mistake in each sentence.
   started
1  Liam used to start his first job when he was 18.
2  I used to be late for work twice last week.
3  Chloe didn’t used to be afraid of flying, but she is now.
4  I used to be hating broccoli when I was little, but now I love it!
5  What’s happened to Ben and Mila? They’ve never used to fight like that.
6  What games used you to play when you were younger?
7  Last weekend I used to go out with my friends.
8  Before I moved here, I had used to live in Ohio.

7  Complete the sentences with the Past simple or Past perfect form of the verb in brackets.
1  Paul failed his driving test because he hadn’t practised (practise) enough.
2  When Jess ______ (see) the car, she couldn’t believe Alex had paid so much for it.
3  I was feeling a bit upset because I ______ (hear) some bad news about my brother.
4  By the time he was 13, Mozart ______ (write) many symphonies.
5  I hadn’t revised for the exam, so I ______ (not know) what to write.
6  Mrs Reynolds ______ (forget) to lock the door and when she came back her house had been burgled.
7  I thought I ______ (leave) the report on my desk, but I couldn’t find it anywhere.
8  When Pierre started watching the film, he realised he ______ (already see) it.

8  Complete the gaps with the correct form of the verb in brackets.
Child prodigy
Eleven-year-old Nigel Matsuchek has become (become) the youngest person ever to be accepted at Oxford University. He 2 ______ (celebrate) with his family yesterday after he 3 ______ (get) a letter offering him a place to study physics. ‘When he heard the post arrive, he 4 ______ (go) to check it,’ explained his mother, ‘and when we heard him shout “Yes!” we knew he 5 ______ (receive) the news he wanted. He 6 ______ (work) so hard over the last few years and it’s what he really wants to do. We 7 ______ (be) so proud of him.’

Jackie Lane: Live Tonight!
‘My next guest 8 ______ (never have) any problems with getting what he wanted. When he first came to the United States he 9 ______ (not have) any money and he 10 ______ (work) in a factory during the day and at a nightclub at night to support his family. Now he 11 ______ (become) one of the richest people in the world. Between 1997 and 2004, while he 12 ______ (live) in Florida, he 13 ______ (manage) two hugely successful e-businesses and he 14 ______ (just write) a best-selling book: Ten Steps to Success. This week, he 15 ______ (visit) his business school in Chicago and tonight he 16 ______ (spend) an evening with us. Ladies and gentlemen, please welcome Simon Bach!’
Listen and read
A date with disaster?

9a 1.1 Listen to and/or read the stories and decide who had the worst experience.

b Listen and/or read again and choose the correct name: Celine, Rodrigo, Robert or Claire.

1 Who had a date by the sea? Celine and Rodrigo
2 Who had known the other person for some time before the date?
3 Who wanted to impress the person they dated?
4 Who was much older than the person they dated?
5 Who had an accident?
6 Who was embarrassed by the other person’s behaviour?
7 Whose date was very expensive?
8 Who went out with the person again?

Vocabulary
Relationships

10 Choose the correct option to complete each sentence.

1 I’ve always been very close ______ my sister. We do lots of things together.
   a with b to c of

2 Natalie wasn’t enjoying her job after she fell ______ with her boss.
   a out b off c on

3 Don’t listen to them, they’re jealous ______ your success.
   a of b about c from

4 Do you get ______ with your cousins?
   a about b of c on

5 I hate being around Owen and Liz. They’re always putting each other ______.
   a on b down c around

6 Josh has always been loyal ______ his friend, even when other people didn’t believe him.
   a to b on c with

7 Will always felt threatened ______ his brother’s musical abilities.
   a from b with c by

8 Even as young boys, Mark and Chris would always compete ______ each other.
   a with b at c by

A date with disaster?

Have you ever been on a first date with someone you really liked and found that it turned into a disaster before your very eyes? We interviewed two people who have had just this experience.

Celine: The worst first date I’ve ever had was while I was on holiday in Majorca. I must have been about eighteen, and I met this gorgeous Spanish waiter, Rodrigo. He was a good ten years older than me and had dark brown eyes and black curly hair. Well, after we’d had a few drinks in a local bar, he suggested going for a romantic walk along the beach. Things seemed to be going quite well, even though we didn’t have much in common. Then we walked past a couple of guys who were standing at the water’s edge talking. When they looked across at us, Rodrigo stared at them aggressively. He asked them what their problem was, and what they were looking at. They hadn’t even being looking at us before that, but he started arguing with them. His behaviour was a real turn-off and made me uncomfortable. I felt so ashamed that I just walked away. I never dated Rodrigo again, as you can imagine.

Robert: She was someone I knew from school and I’d always really fancied her. I had just got a new motorbike, a Suzuki 250, which I was really proud of. So anyway, one Saturday afternoon, I asked her to come out for a ride and we went up to a disused airfield a few kilometres away. There was no one else around, so I started driving with one wheel in the air and going really fast. Claire said she loved it and could she have a go at riding it. I couldn’t see why not – but how wrong can you be?

Once she’d managed to start it and stay upright, she suddenly got a bit over-confident and zoomed off at top speed towards some trees. As I started running after her, I could see that she was losing control of the bike, and a minute later – bang! She went straight into a tree. Claire was a bit shocked and bruised, but my beautiful Suzuki was a wreck and cost me a fortune to repair. We did see each other again, but from then on we stuck to public transport.
Vocabulary
Friendship

11 Replace the phrases in bold with the correct form of a word/phrase in the box.

behind her back  confide in  fun to be with
gossip  keep his / her / their / your promises
lie  tell the truth  trust

1 You’re going to love Christie, she’s really lively and makes you have a good time. fun to be with
2 Don’t say something false to me, I know where you went last night! 
3 It felt good knowing he always had someone to tell his secrets to.
4 I can’t believe in Emma any more, not after what she did.
5 You shouldn’t talk about her without her knowing like that. She’s not here to defend herself.
6 Harry felt much better after he’d said to his girlfriend what actually happened.
7 My parents always did what they said they were going to do when I was younger.
8 You don’t know if that’s true, it’s just something that may or may not be true.

Language focus 2
Uses of auxiliary verbs

12 Match beginnings A with endings B, then add the auxiliary do to give more emphasis.

**A**
1 Come to the party.  
2 Ben looks well.  
3 I hate it  
4 We didn’t like the hotel,  
5 I like fish generally,  

**B**
- when people are late for meetings.
- but I don’t like it raw.
- but we enjoyed the tours.
- Has he been on holiday?
- I’m sure you’ll enjoy it.

1 Do come to the party. I’m sure you’ll enjoy it.
2 
3 
4 
5 

13 Write questions using an auxiliary verb. Then choose a follow-up phrase from the box.

Neither do I  How long has she had it?  I don’t.
I hope he enjoys it.  It’s OK, I’ve got some chicken.
Why not?

1 I don’t really like jazz.
2 My sister Stefania’s got a Yamaha.
3 I’m not going to buy that house after all.
4 Jack’s never been to a football match before.
5 I agree with Tim.
6 There wasn’t any fresh salmon left in the shop.

14 Cross out unnecessary words and add auxiliary verbs if necessary to make the conversations more natural.

1 A: Do they accept credit cards on the underground?
   B: Well, yes they accept credit cards on the underground, but only for amounts over £10.
2 A: The children have been skating before, haven’t they?
   B: Well, John has been skating before, but Trevor and Ann haven’t been skating before.
3 A: You’re not going to leave the company, are you?
   B: Yes, I am going to leave the company, actually.
4 A: Does the flight stop over at Vancouver?
   B: Yes, it stops over at Vancouver for two hours.
5 A: Has the school got a website?
   B: I think it has got a website, but I’ll check for you.
6 A: Was it snowing when your plane landed?
   B: No, it wasn’t snowing when my plane landed, but it was very cold.
**Pronunciation**

**Stressed and unstressed auxiliary verbs**

15a Look at the conversations below and decide if the auxiliary verb underlined is stressed (S) or unstressed (U).

1 a: How do you feel today?  
 b: Much better, thanks.

2 a: Do you love me?  
 b: Of course I do.

3 a: I don’t believe it! Chelsea are losing!  
 b: Are they? I thought they’d win this easily!

4 a: She doesn’t like me, does she?  
 b: Yes she does, don’t be silly.

5 a: Trudi’s not a very good singer.  
 b: Yes she is! How can you say that?

6 a: You’re not listening to me, love.  
 b: I am listening to you!

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**Language live**

**Responding to how people feel**

17a Insert a word from the box into each response below.

<table>
<thead>
<tr>
<th>a</th>
<th>any</th>
<th>down</th>
<th>how</th>
<th>ignore</th>
<th>matter</th>
<th>mind</th>
<th>must</th>
<th>no</th>
<th>to</th>
<th>sounds</th>
<th>up</th>
</tr>
</thead>
</table>
| 1 a: I’m sorry! I’ve spilt my coffee all over your tablecloth.  
 b: Never mind. It’s easily washable. |
| 2 a: I can’t stop thinking about Helen’s operation.  
 b: Try not worry about it. There’s nothing you can do. |
| 3 a: The kids at school keep laughing at my hair.  
 b: Don’t take notice of them. |
| 4 a: I think my boss heard me saying that he annoys me.  
 b: He probably didn’t hear you. There’s point in getting upset about it. |
| 5 a: I’ve got to have four teeth out tomorrow.  
 b: That awful! |
| 6 a: My son is going into hospital for tests next week.  
 b: You be really worried. |
| 7 a: I can’t believe we’re not going to have you as our teacher any more.  
 b: Cheer! Your new teacher’s really nice. |
| 8 a: I just can’t do it! I’m too nervous! Someone else will have to give the speech.  
 b: Calm! You’ll be fine. |
| 9 a: Andy said my dress makes me look fat!  
 b: Just him. You look perfect! |
| 10 a: Our car won’t be ready until the weekend.  
 b: Annoying! |
| 11 a: I’m so sorry. I completely forgot to bring that book you wanted to borrow.  
 b: Don’t worry, it doesn’t. |
| 12 a: The date was going really well, until he started telling me about his political views.  
 b: What shame! I guess you won’t be seeing him again, then. |

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**Wordspot**

**get**

16 Circle the correct form of get and complete the gaps with the words in the box.

- angry  flight  job  message  over  presents  tired  work

1 I’d like **getting** / **get** / **to get** a better job __________ with a higher salary.

2 I **got** / **’m getting** / **have got** the early __________ from London to New York yesterday.

3 Sometimes my husband **gets** / **is getting** / **was getting** so __________ he can’t keep his eyes open.

4 The children never **get** / **used to get** / **are getting** many __________ on their birthdays because we couldn’t afford much.

5 Do you **get** / **Did you get** / **Were you getting** the __________ I left on your answerphone?

6 I **got** / **was getting** / **get** to __________ very late this morning, so my boss wasn’t pleased.

7 a: How are you?  
 b: Much better, thanks. I think I **got** / **get** / **’ve got** __________ my cold now.

8 My brother **had got** / **was getting** / **got** __________ when I told him I couldn’t help him.
Writing
Planning and drafting a biography

18a Match the beginnings in A with the endings in B to make phrases from a biography of a novelist.

A
1 Born in
2 As a
3 Later
4 It was while she was working in Dundee
5 Despite the unexpected success of her first novel,
6 After sending
7 As time passed
8 Now in her sixties, she is still
9 Recently
10 They live in Los Angeles

B
a she became very well-known.
b she accepted an invitation to write a television series.
c she taught English and ...
d teenager, ...
e as active as ever.
f and have two children.
g this was followed by a period when she wrote very little.
h her second novel to ten publishers, it was finally accepted.
i that she met her future husband.
j Chicago in 1949, ...

b Write a biography of the actor, George Clooney using the notes below. Organise the information and include some of the phrases from exercise a.

- appearance: dark eyes and dark hair with some grey
- looks older than he is, but still very handsome
- 1989–1993 – married to Talia Balsam
- has had many girlfriends in recent years, including Italian actress Elisabetta Canalis
- still enjoys a bachelor life with a group of friends who spend time at his house, playing basketball, relaxing, etc.
- born in 1961
- grew up in Kentucky. Father was a famous host of a TV talk show. George loved being part of a famous family – got interested in show business
- 21, drove to Los Angeles – stayed with aunt and did whatever jobs he could get
- worked for 13 years in small TV shows then joined the cast of ER in 1994 as Doug Ross
- major film roles since ER, including Ocean’s Eleven, Up in the Air and The Descendants
- heavily involved in social causes in recent years including fundraising for victims of 2010 Haiti earthquake and raising awareness of genocide in Darfur
- 2008 – appointed UN peace envoy
Language focus 2
Continuous aspect in other tenses

7 Complete the extract with the Present perfect simple or continuous form of the verbs in brackets.

Shridhar Chillal, who lives near Bombay, 1 has been (be) in the Guinness Book of Records for the last twenty years for having the world’s longest nails – one is more than a hundred centimetres long. He 2 ______ (grow) them for more than fifty years and has to be extremely careful in case he damages them. However, recently he

3 ______ (feel) very tired: ‘My nails are very heavy and I 4 ______ (not had) a full night’s sleep for the last few years, worrying about damaging them, I 5 ______ (never hold) my new grandson for fear of breaking them, and now the nerves in my left hand 6 ______ (die) because I 7 ______ (never use) it. I 8 ______ (think) about it a lot recently and now I 9 ______ (decide) to cut off my nails and sell them to a museum.’

8 Complete the email with the Future simple or continuous form of the verbs in the box.

Hi Julian,
Just a quick email before we go away. We’re off to Morocco tomorrow. I can’t wait, but I’m nowhere near ready yet. I think I’ll 1 ______ (be packing) all night! I’m sure by the time I get on the plane I 2 ______ (exhausted)! Still, just think, this time next week I 3 ______ (round the old city or maybe I 4 ______ (a swim in the hotel pool). The great thing is I 5 ______ (I promise I 6 ______ (you a postcard and I 7 ______ (you something back from Marrakech. As I said, Sandra 8 ______ (Tigger from Monday to Friday but if you could feed him on Saturday and Sunday, that would be brilliant. You 9 ______ (to give him some milk as well, will you? Thanks again and I 10 ______ (you as soon as we get back.

Trish xx

9 Choose the correct alternative to complete the sentences below.

1 Where are you? I’ll ring / I’ve been ringing / I’ve rang you for the last hour!
2 They’ve been staying / I’ll stay / stay with friends while the repairs are carried out.
3 I think I’ll go out / I’ve been going out / I’ll be going out for dinner with my boyfriend tonight.
4 You look exhausted! What will you do / will you be doing / have you been doing?
5 Don’t call me between 10 and 11 tomorrow, I’ll give / I’ll be giving / have given a presentation.
6 That’s the second time I’ll say / I’ve been saying / I’ve said ‘hello’ and she’s ignored me. So rude!
7 Have you heard? Ella’s won / I’ll be winning / she’s been winning an award for the project she did last year.
8 Think of me this time tomorrow – I’ll take / I’ll be taking / I’ve taken my driving test.

Vocabulary
Headlines

10 Match a beginning from A with an ending from B. Replace the words in bold in the headlines below with the correct word in the box.

A back calls death toll set to severe vows
B raises to 70.
more schools.
to local homes.
controls after shooting.
privacy laws.
2,000 new jobs

back calls death toll set to severe vows
Listen and read

Winners and losers

11a Listen to and/or read about three unlucky experiences and answer the question.

Who lost the most money? _____

b Listen to and/or read the texts again. Are these statements true (T) or false (F)?

1 Mrs Song gave the teddy bear to the sale by mistake. _____
2 There were plenty of objects for sale at the jumble sale. _____
3 The syndicate members didn’t take the robbery seriously at first. _____
4 The party was only for the syndicate members. _____
5 Eric Culbertson was going to propose in a hotel. _____
6 The couple are now engaged. _____

Family accidentally sold teddy bear containing $50,000 in cash

An Alaskan family accidentally sold an old teddy bear containing $50,000 in cash at a church jumble sale. Wan Song had borrowed the money for her husband’s cancer treatment and had hidden it inside the bear. But she hadn’t told her husband, Inhong Song, who gave the bear to the church sale in their home town of Anchorage. Mrs Song is now appealing for whoever bought the bear to return it to the family. She had borrowed the money from friends and relatives without her husband’s knowledge, to pay for surgery he needed for cancer of the pancreas.

For safekeeping, she wrapped the money in foil and sewed it inside one of their children’s old teddy bears which she then hid at the back of a cupboard. Meanwhile, the family decided to help their local church jumble sale and Mrs Song packed up some items, which her husband delivered.

But when the jumble sale began to run out of items, he went back to the house, found the bear and brought it to the sale.

An older woman with two girls reportedly bought it for a dollar.

Lottery syndicate robbed of winnings at celebration party

An Italian lottery syndicate won and then lost a fortune when members were robbed at gunpoint as they divided up their $60,000 winnings. Five masked gunmen burst into the celebration party at a social club as the money was being handed out in envelopes, and grabbed the cash before escaping in a waiting car.

Syndicate organiser Vincenzo Paviglianiti said: ‘We were just about to start handing out the money when five men burst in wearing masks. At first everyone laughed because they thought it was part of the party, but then the men started shouting and telling everyone to get on the floor and not to move. It was only after one of them fired a shot into the air that everyone realised it wasn’t a joke. They took all the money, but at least no one was hurt.’

Police said the forty-strong syndicate may have been the victim of its own generosity after advertising the party on posters at Reggio Calabria in southern Italy. A spokesman said: ‘The syndicate had put up posters and balloons in the streets around their local social club and had invited neighbours to come and celebrate their win with them. In effect, the robbers knew what was going to happen and that the money was going to be divided up at the celebration.’

Man loses $10,000 engagement ring in taxi

A man who’d saved up for over a year to buy a $10,000 engagement ring for his girlfriend lost it in a taxi in Chicago. Eric Culbertson put the ring – a platinum band with a round-cut diamond – into his wallet as he got into the taxi. He was taking girlfriend Krista Saputo to a restaurant where he’d intended to propose. But after leaving the taxi, he realised the ring was no longer in his wallet.

The twenty-eight-year-old had paid for a suite at a city hotel and arranged for chocolate-covered strawberries and champagne for their arrival. He’d also booked a table at a restaurant in the city, says the Chicago Tribune.

The following day, the couple travelled to Pleasant Prairie, Wisconsin for a family reunion. There, Culbertson bought a twenty-five-dollar cubic zirconia ring and asked Saputo to marry him. She accepted.
Language live
Dealing with unexpected problems

12a Complete the conversations with the missing words.

1 a: I’m sorry sir, but there’s no reservation under that name.
b: What do you mean? My company made the reservation last week over the phone.
a: Well, I’m sorry, but we have no record of that.
b: Well, I’ve not recorded it properly. Do you have no available rooms?
a: Well, let me see what I can do.
2 a: What’s this? A parking ticket?
b: Yes, sir. You’ve overstayed the 45 minutes that you paid for.
a: I understand that, but we charge £175 for a call-out at late!
b: Sorry sir, but you cannot park for longer than the time you pay for.
a: ‘Can I make a suggestion? Why don’t we pay for another 45 minutes now, and then everyone’s happy.
b: OK, just this once, then.
3 a: That’ll be £175, please.
b: What? But you haven’t repaired the washing machine. I don’t think that’s fair.
a: I realise that, but we charge £175 for a call-out at the weekend.
b: But it’s is here! I work during the week, and I’m only here at the weekend!
a: Look, I’ll tell you what. Let me repair it, then we can discount this charge from the repair bill.

b 3.2 Listen and check.

Pronunciation
Identifying the speaker’s feelings

13 3.3 Listen to the expressions from exercise 12 said twice. In which one does the speaker sound annoyed and in which does he/she sound calm? Write a or b below.

1 What do you mean?
annoyed a calm b
2 Well, it’s not my fault ...
annoyed calm
3 I understand that, ...
annoyed calm
4 Can I make a suggestion?
annoyed calm
5 I don’t think that’s fair.
annoyed calm
6 But this is ridiculous.
annoyed calm

b Improve the story by inserting these adverbial phrases in the best place. They are in the correct order.

Several years ago, unfortunately, One day, very quickly, For some reason, At this point, All of a sudden, for ages, Eventually, By this stage, Ironically,

b 3.2 Listen and check.

Writing
A narrative

14a Read Marisol’s story quickly. Which sentence (A, B or C) is true?
A She went on holiday to Norway and hired a car. ___
B They went on a day trip and she nearly missed her flight home. ___
C They went on a day trip and crashed because of bad weather. ___

The Most Frightening Day of My Life

Several years ago, I was spending Christmas in Tenerife, in the Canary Islands. My brother José was working there and he couldn’t get any time off to come home, so I spent the holiday with him. We decided to go up Mount Teide, a volcano in the centre of the island, and officially the second largest mountain in Europe. This was the last day of my visit, so we hired a little car for the day – I couldn’t drive, but my brother could.

José and I set off in brilliant sunshine, but it got much colder and by the time we reached the crater of Mount Teide it was snowing. All the restaurants, hotels and petrol stations at the top of the volcano were shut, and we had almost run out of petrol. With absolutely no petrol, I started getting really worried because I had to catch the plane home that evening, and if I didn’t, I would have to pay for a new ticket. So José decided to do something incredibly dangerous – he switched off the engine of the car and freewheeled down the other side of the mountain.

He did this for several kilometres, round hairpin bends and down icy roads. I was absolutely petrified, but for some reason I didn’t tell him to stop.

My worst nightmare happened: the car slipped on the road and the two front wheels went over the edge. We were very lucky that the rest of the car didn’t go over. We sat in the car, not daring to move and freezing cold, waiting for someone to come past. A car came round the corner and out jumped three enormous men.

Without saying a word, the three men surrounded the car and literally lifted it back on the road. My brother and I got out to thank them, but the three men just repeated ‘Norway’ several times – we assumed that was where they came from – then got back into their car and drove off.

We were so relieved we could have kissed them! We got back into our car and continued down the side of the mountain. I have never felt so happy in my life as when we reached the town at the bottom. We went straight to a petrol station and filled up. The petrol station was owned by a Norwegian company!
**Vocabulary\nMishaps**

1a Read the descriptions of people's worst experiences and replace the words in bold with the correct form of a word/phrase in the box.

- bang my head
- break down
- damage
- drop
- get confused
- get lost
- get on
- get stuck
- lock myself out
- lose
- miss
- oversleep
- run out of petrol
- slip
- spill
- trip

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**The wedding**

It was my friend Mike's wedding and it was in a church in the middle of nowhere about 40 km from Vancouver. Anyway, I didn’t have a map and I became unable to find my way and missed the ceremony. Then at the party afterwards I caught my foot on something and dropped from my glass my drink all over the bride’s wedding dress! Worst of all, at the end of an uncomfortable evening, I realised I was unable to find the piece of paper with the name of my hotel and so I had to sleep in my car.  
*Steve - Canada*

1. got lost 2. 3. 4.

**The interview**

I had an interview for a job I really wanted. Unfortunately, my alarm clock didn’t go off and I slept too much. I ran to the station but I was in such a rush that I became so I was not thinking clearly and entered the wrong train. I didn’t arrive in Frankfurt until lunchtime and I was three hours late for the interview. Needless to say, I didn’t get the job.  
*Helga - Germany*

5. 6. 7.

**The journey**

I’d just been to a terrible party in Edinburgh and it was January. While I was there I accidentally let my mobile fall from my hand on the floor and I nearly broke it, so it didn’t work. Well, on my way home, my car stopped working and my mobile wasn’t working, so I had to walk. It had been snowing and the road was very icy. I slid with my feet on the ice and knocked my head hard on a tree. I woke up later in hospital with a very bad headache.  
*Pat - Scotland*

8. 9. 10. 11. 12.

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**The flight**

It happened when I had to catch a plane from Madrid. I started off nice and early but then on the way there I used all my petrol and didn’t have any left. I managed to buy a can from a nearby garage, but when I got back to the car I saw my keys inside it and realized I had kept myself out by locking it. A helpful mechanic from the garage found a key that opened the door and I continued on my journey. As I approached Madrid I became unable to move in traffic for half an hour. As you can imagine, I failed to catch my plane.  
*José - Spain*


b Complete the gaps with the correct form of a word or phrase from exercise 1.

1. Hello, is that Park Street Garage? My car has broken down. Can you send someone to help?  
2. Be careful or you’ll spill your coffee!  
3. Eric got lost most of the meeting. He only arrived fifteen minutes before the end.  
4. a: What happened?  
   b: The floor was wet and I lost my head on the cupboard door. I think I need to sit down for a moment.  
5. You got on the wrong train. This one is going to London. The Birmingham train is on platform nine.  
6. The city centre is terrible. You can get stuck in traffic jams for hours.  
7. The hotel was so large that the first day Haifa worked there, she got stuck and ended up in the laundry room.  
8. Sorry to bother you but I ran out of petrol. Can you lend me some?  
9. I often get confused between Shaun and Ben. The twins look so similar.  
10. I’m sorry I’m so late. My neighbours kept me awake last night and I overslept this morning.  
11. Sheena felt so embarrassed when she dropped her glass and it smashed on the floor.  
12. a: Are you OK?  
   b: Yes, I just locked my head on the cupboard door. I think I need to sit down for a moment.  
13. It was dark in the living room and the police officer overslept over something and nearly fell.  
14. She closed the door and then realised she locked her key was still inside.  
15. anybody locked a wallet? I found this in the hall.  
16. If you lock anything in the shop, you will have to pay for it.
Language focus 1
Narrative tenses

2 Use the prompts to write complete sentences. Choose the best past form of the verbs.

1 This / happen / one summer when three of us / travel / around Europe.
   This happened one summer when three of us were travelling around Europe.

2 We / walk / around a town when a man / offer / to change our money.

3 A friend / warn / us never to change money on the street, but the man / look / honest, so we / decide / to take a chance.

4 He / pretend / to give me fifty notes but I / notice / that he / only give / me forty-eight, so I / ask / him to count them again.

5 Ten minutes later we / sit / in a café when I / realise / that he / trick / us.

6 When he / give / me back the money, he / replace / everything except the top two notes with newspaper!

Choose the best verb form in the sentences.

1 I couldn’t believe that my brother had sold / had been selling his bike.

2 I discovered that Frank had drunk / had been drinking all the milk in the fridge.

3 The Minister of Transport, Carole Whitaker, told journalists that she had resigned / had been resigning from her job.

4 Carmen and Nando had gone out / had been going out for several years, so we were shocked when they split up.

5 The children were disappointed because Chris hadn’t come / hadn’t been coming to their party.

6 Kate was exhausted because she’d worked / ’d been working so hard.

7 I felt extremely frustrated, as I’d tried / ’d been trying to telephone his office for three days, with no success.

8 It was only when I got home that I realised to my horror that I hadn’t paid / hadn’t been paying for the meal.
4 Read these letters about life’s biggest disappointments from a teen magazine. Complete the gaps with the correct form of the verbs in the boxes.

My sister 1 cancelled her wedding three days before it was due to happen. I 2 try to make her change her mind because I 3 had been looking forward to wearing the dress that my mum 4 made for me for weeks. On the day she was supposed to get married, I 5 sneaked into her room while she 6 was taking a bath and 7 cut her favourite dress into little pieces.

Liz, aged twelve

My dad is always playing practical jokes on us, and the worst one ever was the lottery one. We 8 had been playing the lottery for years and we 9 had never won anything, so when my dad 10 bought us a lottery ticket with the winning numbers from that night on it, we 11 couldn’t believe our luck! Later, when we 12 planned what to spend the money on, he 13 told us the ticket was a fake he 14 had bought. My mum 15 was so angry, she wouldn’t speak to him for weeks!

Joseph, aged eleven

5 Complete the newspaper stories with the crimes.

A

NO ‘ENCORE’ FOR POP STAR
Singer Chris T. was arrested for drink-driving last night. He was on his way home from a nightclub when his car hit a tree. He and his passenger had no injuries, but he failed a breath test when police arrived on the scene. He was also later charged with 1 possession of 2 drugs, when he was searched on arriving at the police station.

B

BRITAIN’S WORST TEENAGER?
A 13-year-old girl from Birmingham has been called ‘Britain’s worst teenager’ this year. She has 3 punked over 200 times this school year, and also been accused of 4 stealing a car. She has also been accused of 5 glued motorbikes, painting 6 graffiti on houses in the street where she lives, including writing 7 graffiti on their houses.

C

FURY AS LOCAL PERFORMER ARRESTED
There has been outrage after a local woman was arrested for 8 carrying music sheets while playing her guitar and singing to commuters at the local railway station. The 28-year-old woman was popular with morning travellers, with one passenger saying she ‘brightened up my mornings’.

6 Match the correct form of the words/phrases in the box with the descriptions of what punishments the people in exercise 5 received. Match the punishments with the people.

can’t do make not speak
not win plan show tell

give community service get a suspended sentence
let off with a warning lose his/her licence
taken into care

1 This person wasn’t punished, but told not to perform in public again, or she would receive a punishment next time.

Punishment:  She was let off with a warning.

2 This person was removed from her family and put into a special home. She was ordered to spend 25 hours cleaning the streets.

Punishments:  She was ______ and ______.

3 This person had the document which allows them to drive taken away and was told that if they commit any more crimes in the next year, they would go to prison.

Punishments:  He ______ and ______.
Language focus 2
Continuous aspect in other tenses

7 Complete the extract with the Present perfect simple or continuous form of the verbs in brackets.

Shridhar Chillal, who lives near Bombay, has been (be) in the Guinness Book of Records for the last twenty years for having the world’s longest nails – one is more than a hundred centimetres long. He [grow] them for more than fifty years and has to be extremely careful in case he damages them. However, recently he

[feel] very tired: ‘My nails are very heavy and I [not had] a full night’s sleep for the last few years, worrying about damaging them, I [never hold] my new grandson for fear of breaking them, and now the nerves in my left hand [die] because I [never use] it. I [think] about it a lot recently and now I [decide] to cut off my nails and sell them to a museum.’

8 Complete the email with the Future simple or continuous form of the verbs in the box.

Hi Julian,

Just a quick email before we go away. We’re off to Morocco tomorrow. I can’t wait, but I’m nowhere near ready yet. I think I’ll [be packing] all night! I’m sure by the time I get on the plane I’ll [be] exhausted!

Still, just think, this time next week I’ll [be] round the old city or maybe I’ll [be] a swim in the hotel pool. The great thing is I [have] a postcard and I [send] you something back from Marrakech.

As I said, Sandra [will] Tigger from Monday to Friday but if you could feed him on Saturday and Sunday, that would be brilliant. You [will] give him some milk as well, will you?

Thanks again and I [think] you as soon as we get back.

Trish xx

9 Choose the correct alternative to complete the sentences below.

1 Where are you? I’ll ring / I’ve been ringing / I’ve rang you for the last hour!
2 They’ve been staying / I’ll stay / stay with friends while the repairs are carried out.
3 I think I’ll go out / I’ve been going out / I’ll be going out for dinner with my boyfriend tonight.
4 You look exhausted! What will you do / will you be doing / have you been doing?
5 Don’t call me between 10 and 11 tomorrow, I’ll give / I’ll be giving / have given a presentation.
6 That’s the second time I’ll say / I’ve been saying / I’ve said ‘hello’ and she’s ignored me. So rude!
7 Have you heard? Ella’s won / I’ll be winning / she’s been winning an award for the project she did last year.
8 Think of me this time tomorrow – I’ll take / I’ll be taking / I’ve taken my driving test.

Vocabulary
Headlines

10 Match a beginning from A with an ending from B. Replace the words in bold in the headlines below with the correct word in the box.

back calls death toll set to
severe vows

A
1 Storm causes very serious damage
2 Energy company probably going to announce
3 Top celebrities support change to
4 Number of people dead in earthquake
5 New demands for tighter gun
6 President promises to build

B
a rises to 70.
b more schools.
c to local homes.
d controls after shooting.
e privacy laws.
f 2,000 new jobs
Family accidentally sold teddy bear containing $50,000 in cash

An Alaskan family accidentally sold an old teddy bear containing $50,000 in cash at a church jumble sale. Wan Song had borrowed the money for her husband’s cancer treatment and had hidden it inside the bear. But she hadn’t told her husband, Inhong Song, who gave the bear to the church sale in their home town of Anchorage.

Mrs Song is now appealing for whoever bought the bear to return it to the family. She had borrowed the money from friends and relatives without her husband’s knowledge, to pay for surgery he needed for cancer of the pancreas.

For safekeeping, she wrapped the money in foil and sewed it inside one of their children’s old teddy bears which she then hid at the back of a cupboard. Meanwhile, the family decided to help their local church jumble sale and Mrs Song packed up some items, which her husband delivered.

But when the jumble sale began to run out of items, he went back to the house, found the bear and brought it to the sale.

An older woman with two girls reportedly bought it for a dollar.

Lottery syndicate robbed of winnings at celebration party

An Italian lottery syndicate won and then lost a fortune when members were robbed at gunpoint as they divided up their $60,000 winnings. Five masked gunmen burst into the celebration party at a social club as the money was being handed out in envelopes, and grabbed the cash before escaping in a waiting car.

Syndicate organiser Vincenzo Paviglianiti said: ‘We were just about to start handing out the money when five men burst in wearing masks. At first everyone laughed because they thought it was part of the party, but then the men started shouting and telling everyone to get on the floor and not to move. It was only after one of them fired a shot into the air that everyone realised it wasn’t a joke. They took all the money, but at least no one was hurt.’

Police said the forty-strong syndicate may have been the victim of its own generosity after advertising the party on posters at Reggio Calabria in southern Italy. A spokesman said: ‘The syndicate had put up posters and balloons in the streets around their local social club and had invited neighbours to come and celebrate their win with them. In effect, the robbers knew what was going to happen and that the money was going to be divided up at the celebration.’

Man loses $10,000 engagement ring in taxi

A man who’d saved up for over a year to buy a $10,000 engagement ring for his girlfriend lost it in a taxi in Chicago. Eric Culbertson put the ring – a platinum band with a round-cut diamond – into his wallet as he got into the taxi. He was taking girlfriend Krista Saputo to a restaurant where he’d intended to propose. But after leaving the taxi, he realised the ring was no longer in his wallet.

The twenty-eight-year-old had paid for a suite at a city hotel and arranged for chocolate-covered strawberries and champagne for their arrival. He’d also booked a table at a restaurant in the city, says the Chicago Tribune.

The following day, the couple traveled to Pleasant Prairie, Wisconsin for a family reunion. There, Culbertson bought a twenty-five-dollar cubic zirconia ring and asked Saputo to marry him. She accepted.

Listen and read

Winners and losers

11a  Listen to and/or read about three unlucky experiences and answer the question.

Who lost the most money? _____

b  Listen to and/or read the texts again. Are these statements true (T) or false (F)?

1 Mrs Song gave the teddy bear to the sale by mistake. ______
2 There were plenty of objects for sale at the jumble sale. ______
3 The syndicate members didn’t take the robbery seriously at first. ______
4 The party was only for the syndicate members. ______
5 Eric Culbertson was going to propose in a hotel. ______
6 The couple are now engaged. ______

c  Who made the following statements?

1 ‘They seemed very pleased with it.’ The person who sold the teddy at the jumble sale.
2 ‘Yes, I will.’ ______
3 ‘It’s devastating but we shall just have to try again.’ ______
4 ‘She should have told me.’ ______
5 ‘It’s just sad to work that hard, to plan all that, then to have it all ruined.’ ______
6 ‘They were rather foolish to let everyone know what was going to happen.’ ______
7 ‘I told nobody at first, then decided that the buyer is more likely to return the money if they know who it belongs to.’ ______
8 ‘Nobody move!’ ______

3.1 Listen to and/or read about three unlucky experiences and answer the question.
Pronunciation
Identifying the speaker’s feelings

13 3.3 Listen to the expressions from exercise 12 said twice. In which one does the speaker sound annoyed and in which does he/she sound calm? Write a or b below.

1 What do you mean?
   annoyed a calm b
2 Well, it’s not my fault ...
   annoyed ___ calm ___
3 I understand that, ...
   annoyed ___ calm ___
4 Can I make a suggestion?
   annoyed ___ calm ___
5 I don’t think that’s fair.
   annoyed ___ calm ___
6 But this is ridiculous.
   annoyed ___ calm ___

b Improve the story by inserting these adverbial phrases in the best place. They are in the correct order.

Several years ago, unfortunately, One day, very quickly, For some reason, At this point, All of a sudden, for ages, Eventually, By this stage, Ironically, …

The Most Frightening Day of My Life

Several years ago, I was spending Christmas in Tenerife, in the Canary Islands. My brother José was working there and he couldn’t go home over Christmas. He decided to go up Mount Teide, a volcano, in the centre of the island, and officially the second largest mountain in Europe. This was the last day of my visit, so we hired a little car for the day. – I couldn’t drive, but my brother could.

José and I set off in brilliant sunshine, but it got much colder and by the time we reached the crater of Mount Teide it was snowing. All the restaurants, hotels and petrol stations at the top of the volcano were shut, and we had almost run out of petrol. I started getting really worried because I had to catch the plane home that evening, and if I didn’t, I would have to pay for a new ticket. So José decided to do something incredibly dangerous – he switched off the engine of the car and freewheeled down the other side of the mountain.

He did this for several kilometres, round hairpin bends on dangerous, icy roads. I was absolutely petrified, but for some reason I didn’t tell him to stop.

My worst nightmare happened: the car slipped on the road and the two front wheels went over the edge. We were very lucky that the rest of the car didn’t go over. We sat in the car, not daring to move and freezing cold, waiting for someone to come past. A car came round the corner and out jumped three enormous men. Without saying a word, the three men surrounded the car and literally lifted it back on the road. My brother and I got out to thank them, but the three men just repeated ‘Norway’ several times – we assumed that that was where they came from – then got back into their car and drove off.

We were so relieved we could have kissed them! We got back into our car and continued down the side of the mountain. I have never felt so happy in my life as when we reached the town at the bottom. We went straight to a petrol station and filled up. The petrol station was owned by a Norwegian company!

b Improve the story by inserting these adverbial phrases in the best place. They are in the correct order.

Several years ago, Unfortunately, One day, Very quickly, For some reason, At this point, All of a sudden, For ages, Eventually, By this stage, Ironically, …

c Write a story about a journey that you’ve been on. Describe where you went, what happened and how you felt. Use adverbial phrases from exercise 14b.
### Vocabulary
Getting together

1a Use the clues to complete the grid.

<table>
<thead>
<tr>
<th>1</th>
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</table>

**Exercise 1a Answer:**

1. I went to a **school reunion** last night, and it was great to see so many of my ex-classmates. (2 words)
2. Some of the ____ had come all the way from Hong Kong just for the wedding. (2 words)
3. I have an important business meeting with some ____ this afternoon. (2 words)
4. In 2012, we had a big street party with all our ____ . (2 words)
5. Could you make an ____ for me to see Mr Ikegame some time tomorrow? (2 words)
6. I’m trying to organise a little ____ at my place on Saturday – can you come? (2 words)
7. All our friends and ____ are going to be at the wedding. (2 words)
8. When Kristin passed her exams, we went out for a ____ at her favourite restaurant. (2 words)
9. Each member of the United Nations may send five ____ to the General Assembly. (2 words)
10. Aaron moved into his new apartment months ago and he still hasn’t had a ____ party. (2 words)
11. Uma and Carl have arranged a ____ for me with a friend of theirs – I’m really nervous. (2 words)
12. There have been angry demonstrations outside the building where the two presidents are having their ____ meeting. (2 words)
13. Representatives from over a hundred countries attended the International Peace ____ .
14. I’m involved in a really lively discussion on an ____ at the moment about the latest series of *Game of Thrones*. (2 words)

**Exercise 1b:** Write four sentences using words from exercise 1a so they are true for you.

1. ____________
2. ____________
3. ____________
4. ____________

### Language focus 1
Review of future forms

2 Complete the conversations with ‘**I’ll** or **going to** using the verbs in brackets.

1. **A:** Can I speak to Mrs Beatty in accounts?  
   **B:** Yes, I’ll put you through.

2. **A:** My calculator’s not working and I need it for the exam.  
   **B:** Don’t panic, I ____ (lend) you mine.

3. **A:** You look very tired – you need a break.  
   **B:** Yes, I ____ (have) two days off next week. Mr Brumfit agreed to it.

4. **A:** We’ve got a bit of a problem, there’s a strong smell of gas in the house.  
   **B:** Right, madam, I ____ (send) someone round immediately.

5. **A:** So what’s the kitchen like?  
   **B:** It’s nice and big but it’s a bit dark, so we ____ (paint) it yellow.

6. **A:** Your exam results weren’t very good, were they?  
   **B:** I know, but I’ve decided I ____ (work) much harder next year.

7. **A:** Do you want to have a party for your twenty-first birthday?  
   **B:** Oh I don’t know. I ____ (think) about it.

8. **A:** Have you decided what to do about the house?  
   **B:** Yes. We ____ (not sell) it after all.

9. **A:** Did you get an email from the accounts department this morning?  
   **B:** I don’t know, I ____ (check) my inbox.

10. **A:** Are you and Jason friends again yet?  
    **B:** No, I ____ (never speak) to him again!
3 In many situations we can use either the Present continuous or going to. In these sentences, cross out the Present continuous where it is not possible.

1 Paula is going to become / is becoming a specialist in heart surgery when she finishes her training.
2 I’m going to have / having a party on Saturday. Would you like to come?
3 I’m really going to enjoy / really enjoying the concert tonight.
4 My husband’s going to see / seeing the doctor on Friday.
5 What time is your sister’s plane going to leave / leaving?
6 Who are you going to meet / meeting for lunch today?
7 One day I’m going to meet / meeting the girl of my dreams.
8 Peter keeps telling us he’s going to make / making a million pounds before he’s forty.
9 We’re going to spend / spending the holidays with some friends from Canada.
10 When are you going to learn / learning some table manners?

4 In four of the sentences below, the Present simple is not used correctly to talk about the future. Find the mistakes and correct them.

1 What time does your train get in? ✓

2 Everything on the menu sounds delicious, but I have the chicken risotto.

3 You break that window if you’re not careful.

4 What are you going to do when you retire?

5 Wait a minute – I help you with those bags.

6 As soon as I get home, I promise I phone you.

7 I’ll get some more steaks in case Jan and Ian stay for dinner.

5a Sharon is worried about a barbecue she is organising, and her friend Rhona is reassuring her. Put S next to Sharon’s comments and R next to Rhona’s.

1 I don’t know why I decided to have a barbecue this afternoon, I bet it’ll rain. ✓

2 I’m never going to get these salads ready in time. ✓

3 Slow down a bit! You’re going to cut yourself with that knife if you’re not careful. ✓

4 Stop worrying about the food. It’ll all taste wonderful.

5 These steaks are going to take a while to cook – they’re really thick. Are you going to put them on the barbecue first?

6 That half the people I’ve invited won’t come.

7 Well, at least fifteen people have told me they’re coming. And some of your neighbours will turn up, too.

8 Marc said he’d bring me some extra chairs but he’ll forget.

9 People may well want plenty of soft drinks. Shall I get some more juice from the shop?

10 There’s just so much to do. I’m going to forget something.

5b Complete the sentences in 5a with a word or phrase in the box.

almost certainly are likely bet certain to going to (x2) I’m sure (x2) may well there’s a good chance that

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The weird ways people meet

People always regret asking me and my wife how we got together. It's a long story, involving other relationships and several countries, and to be honest, it's not that interesting, so I'll spare you the details. We were at a restaurant in Tuscany on our summer holiday last year though, when we met another English couple who had a far more interesting story than us. Lynn and Andy had actually met online before they got together, or at least they thought they had. After a few casual conversations through an online dating agency, they decided to meet for real. Lynn arrived at the restaurant first, and shortly after was approached by Andy, who thought she was someone else. It turns out they'd both arranged to meet different people, but liked the look of each other, and that was that!

And they're not alone. It seems there are all sorts of places you might meet that special someone. Lukas met Sofie the first time when he crashed into her car – on his bicycle. 'It was raining and I was coming downhill really fast, so I couldn't really see where I was going. Sofie opened her car door and I went straight into it, and off my bike.' explains Lukas, 'I was unconscious for a few seconds, and when I came round there was this beautiful young woman asking me 'Are you OK?' Well, after that, she went to the hospital with me and was just really kind, really caring, and we hit it off.'

Every cloud has a silver lining, so they say, and Nick McKiddle would most likely agree. He was leaving the office late one night when he got robbed by a group of young men. He wasn't hurt, but they stole his phone and wallet, so he called the police. Susan Harris, a young police officer at the time, attended the call. Nick explains, 'I don't know whether I was in shock because of what had happened, but I think it was love at first sight. I would never usually be so confident, but I just asked if she wanted to go for a drink sometime, and to my surprise, she said yes!' Nick and Susan got married last December.

It seems crime can indeed bring people together. I know a couple who started dating after doing jury service on a particularly lengthy court case. They were spending so much time together during the trial, that when it finally ended, they realised they were really missing each other!

 Animals don't have the same social inhibitions as humans do, and this was certainly the case when Ri took her dog, Ben, to the local dog park. 'As soon as I took his lead off, he ran straight to another dog on the other side of the park, and started getting very friendly indeed' she laughs, 'I actually had to pull him away, and that was when I met Ben, the other dog's owner. We had a good laugh about it all, especially when we realised he had the same name as my dog. We became friends after that, and well, the rest is history.'
Vocabulary

Guessing the meaning of colloquial language

7 Replace the phrases in bold in the conversations with colloquial phrases from the box.

Alright  a rip off  A tenner
chill out  doing my head in
gonna  grab a coffee
How come  mate
totally stressed out  Wanna was like  What’s up

1 a: a Hi, Jess? 
   b: Hey Carla. b How are you? 
   a: c Do you want to d have a coffee together? 
   b: Sorry, I can’t right now. I’m e going to be late for class if I don’t leave now.
2 a: Rrr! I’m f feeling a little worried and not calm!
   b: g Why?
   a: It’s Leo, he’s really h annoying me at the moment. Last week at the café he i said ‘Can you get the drinks? I’ll pay you back tomorrow.’ I haven’t seen him since!
   b: Oh, i relax, you know what he’s like. He always says that but he’s a good j friend, he’ll pay you back in the end.
3 a: That’ll be ten pounds, please.
   b: l Ten pounds?? What m an unreasonably expensive price!

Language focus 2

More complex question forms

9 Use a word from A and a word from B to complete the questions.

A

how  what  which
B

benefits  expensive  far  film  food  long
operating system  well

1 Which. film do you want to watch at the cinema?
2 ________ do you get on with your brother?
3 ________ is your house from here?
4 ________ do you have in your job?
5 ________ does it take you to get ready to go out?
6 ________ does your computer use?
7 ________ couldn’t you live without?
8 ________ is it to fly first class?

10 Use the prompts to write questions with prepositions.

1 a: I’m really worried.
   b: What / worried  What are you worried about?
2 a: Shhh! I’m on the phone!
   b: Who / talk  Who are you talking to?
3 a: I’d prefer to go by train, I’m afraid of flying.
   b: What / frightened  What are you frightened of?
4 a: I’ve got an interview for that job I told you about.
   b: Oh yeah? Which one / apply  Which one did you apply for?
5 a: Hmmm, I wonder ...
   b: What / think  What do you think?
6 a: I love playing online games.
   b: Really? Who / play  Who do you play with?
11 Match a statement from A with a negative question from B. Add the negative auxiliary in B.

A
1 I'm never eating there again.  
2 Oh dear, I’m going to get wet.  
3 Jill can’t go in the sea on her own.  
4 Give me five minutes, then I’ll be with you.  
5 Oh no! I’ve lost all my work!  
6 Liz isn’t coming in to work today.  

B
a Didn’t you like the restaurant?  
b ______ she feeling well?  
c ______ you have an umbrella?  
d ______ you finished yet?  
e ______ she swim?  
f ______ you save it?

12 Rearrange the words to make indirect questions.

1 the / is / station / Do / know / you / bus / where?  
2 her / if / I / present / liked / wonder / she  
3 me / Tell / leave / time / want / to / you / what  
4 you / the / from / tour / where / know / Do / guided / leaves?  
5 to / Can / up / get / remind / me / you / have / time / we / what / tomorrow?  
6 party / They / going / whether / was / I / know / wanted / to / to / the  
7 is / time / it / me / Can / tell / you / what?  
8 Do / costs / this / much / know / how / you?

13 Pronunciation

13a 5.2 Listen to the sentences. Are they statements (S) or questions (Q)?

1 He said it was just a little white lie  
2 She’s doing your head in  
3 They’re hopelessly in love with each other  
4 His jokes didn’t make me laugh  
5 She doesn’t cry very often  
6 She hasn’t had plastic surgery  
7 He’s feeling really stressed out  
8 He spent the whole time dreaming about someone else  

b Listen again. Practise saying the questions.

14 Language live

Dealing with problems on the telephone

14a Rearrange the words to make responses, then use them to complete the conversations below. The first word of each response is underlined.

1 good / When / to / a / call / would / time / be / ?  
2 message / earlier / my / Madrid / left / a / flight / about / to  
3 up / Sorry / breaking / you’re  
4 I’ll / department / through / you / to / to / have / put / another  
5 time / calling / Sorry / I / bad / am / a / at / ?  
6 please / up / Could / bit / you / a / speak / ?  
7 to / Jude / thanks / getting / me / for / back  
8 with / bear / my / just / you’ll / me / If / ask / I’ll / boss  
9 postcode / confirm / and / name / just / to / your / Can / ?  
10 your / regarding / at / it’s / son’s / school / behaviour  

a A: I’m sorry, Mr Grady is busy at the moment. Could you call back a bit later on?

b: ______ would be a good time to call?

c: Hello, Flight Centre, how can I help?

b: Well,  
d: Patrick? It’s Jude Cummins here – sorry it’s a bit late.

b: Oh,  
e: I’m calling about a mistake on my phone bill.

b: Sorry to stop you there,  
f: Hello, this is Mrs Howard, Dan’s mother – you wanted to speak to me.

b: Yes,  
g: The wedding menu? Now where did I put it? Should be here somewhere. Oops, now I’ve dropped everything and  

b:  
h: Could you check and see when my order was actually sent out?

b: Sure.  
i: This is Shoreton’s Wholesale Foods. Do you want to order anything this week?

b: I’m not sure.  
j: We should have somebody with you by three o’clock.

b:  
k: I said, we should have somebody with you by three.
Writing
Types of message

15a Match informal phrases 1–7 with formal phrases a–g.

1 How’s t ricks?  c
2 V happy for u!  __
3 By the way,  __
4 OK  __
5 Can’t wait to see you!  __
6 ourt eat  __
7 Hey/Hi  __

a suitable
b Dear
c Hope you’re well.
d We will be willing to cover your expenses.
e Incidentally,
f I’m really looking forward to seeing you
g I’m really delighted for you.

b Read the three messages below. Which is
• informal? __
• semi-formal? __
• formal? __

A

New Message

Dear Mr Branhev

1 Hope you are well. Please check the flight details below for your visit to London next week on 15th June for the planning meeting.

SUPERFLY AIRLINES

Outbound 15th June
Flight No. SF6593
Depart: MUNICH MUC 06:50
Arrive: LONDON LHR 09:45

Return 16th June
Flight No. SF6596
Depart: LONDON LHR 10:15
Arrive: MUNICH MUC 13:10

Can you confirm these flights are 2 ______ ASAP?

On arrival, please take a taxi to head office and make sure you get a receipt.

Looking forward to seeing you again.

Best wishes

Vilma Rodrigues

B

New Message

3 ______ Jan

Great to hear that you’re heading over to London next week. How long has it been? Let’s do something on Friday night after your meeting – 4 ______.

5 ______!

James and Charlie

C

New Message

Dear Leo

Congratulations on your engagement, 6 ______ ! I’ve only just found out as I’ve been in London for the last two days on business.

I have to say that when I met Julia at the get-together last year, I thought she was really nice, and it was easy to see that you are right for each other.

7 ______ sorry I haven’t been in touch for a long time, but things have been busy here. 8 ______ at the wedding though, it will be a great chance to catch up with everyone!

9 ______

Jan

c Complete the messages with phrases from exercise 15a.

d Write an appropriate message for each situation below.

- Send an email to an international colleague who is coming to your city for a meeting, explaining how to get to your office.
- Send an email to a friend who you are going to stay with, telling them about your plans and travel arrangements.
- Write a short note to your colleagues inviting them to a party you’re having at the weekend.
- Write a note to a neighbour complaining about the rubbish in front of their house.